

**PART TWO: YOUR REFLECTION**

These questions are structured to help you process the stories and observations gathered, focusing on the core principles of HOP and Learning Teams.

**Write:** What are your thoughts about whether the organizational system and rules help or hinder everyday work? (System Impact).


**Write:** What are your thoughts about the difference between ‘Work as imagined’ and ‘Work as done’?


**Write:** What are your thoughts about how this engagement with workers was a deliberate learning opportunity for you and them?


**Write:** What are your thoughts about how the context of workers sharing their stories, was evidenced in their behavior with you?


**Write:** What other opportunities could you find, to share your learnings with others?
