



Insights	Learnings and Improvements

Question bank

- What worked? When did the group become energized and informing?
- What didn't work as planned? What was the issue to be resolved by the group? When did the group focus on problem understanding and how did those conversations go? When did the group shift from problem understanding to problem solving? Was the group ready? Were the problem issues clear?
- When did the group dynamic become difficult and frustrating to you? What rubs or conflicts occurred during the Learning Team session?
- How was the information captured in a way that was meaningful to the group? Did this help in determining further actions and improvements?
- What feedback did I get from the group? What was their intention in giving this feedback?
- What insights did I get from this?
- What will I continue doing?
- What improvements will I make next time?